CMMI ML 5 APPRAISED
Appraisal # 62443 | Exp. Dec 07, 2025

Silver Touch TECHNOLOGIES

**Date:** 14th November, 2025

| To,<br>The Manager,<br>Listing Department<br>**NATIONAL STOCK EXCHANGE OF INDIA LIMITED**<br>Bandra Kurla Complex,<br>Bandra (East),<br>Mumbai – 400 051<br>**Symbol: SILVERTUC** | To,<br>The Manager,<br>**BSE LIMITED**<br>Phiroz Jeejeeboy Towers,<br>Dalal Street<br>Mumbai – 400 001<br>**Scrip Code - 543525** |
|---|---|

**Subject**: **Investor Presentation on the Financial Results of Silver Touch Technologies Limited ("the Company") for the Second Quarter ended 30th September, 2025.**

Respected Sir/ Madam,

We hereby enclose an Investor Presentation **"Silver Touch Technologies Limited Investor Presentation Q2 FY26.**"

The above intimation will also be made available on company's website i.e. https://www.silvertouch.com.

Kindly take the above intimation on the record.

Thanking you,
Yours Faithfully,

**FOR SILVER TOUCH TECHNOLOGIES LIMITED**

Purohit Kashish Arjunbhai

Digitally signed by Purohit Kashish Arjunbhai
DN: c=IN, o=Personal, postalCode=390018, l=Vadodara, st=Gujarat, street=13 V.I.P road, Vadodara, Vadodara Gujarat India 390018 near bright school, title=1553, 2.5.4.20=5dfca85de3733ccf4162a7a064caa81ed05d82834de6066cf1bb265e3150eeb7, serialNumber=2ebb233c91b1669f27f65182bbba0799d4913dc8ec0752e42ea47118371cf3a1, email=purohitkashish003@gmail.com, cn=Purohit Kashish Arjunbhai
Date: 2025.11.14 16:31:05 +05'30'

**KASHISH PUROHIT**
**COMPANY SECRETARY & COMPLIANCE OFFICER**

**Encl:** As above


# SILVER TOUCH
## Technologies Limited

**Investors Presentation**

Q2 & H1 FY26

# DISCLAIMER

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# Table of Contents

# COMPANY OVERVIEW

# AT A GLANCE

**30+**
Years of
IT excellence

**1500+**
Qualified IT
professionals

**4000+**
Projects delivered
successfully

**2000+**
Clients
worldwide

Leading end-to-end IT solutions provider

Helping businesses stay connected in the evolving digital era

Trusted partner for governments and enterprises

Expertise in cognitive computing, hyper-automation, robotics, cloud, analytics, and emerging technologies

## Presence

India
HO in Ahmedabad – Gujarat,
Offices in New Delhi & Mumbai

Subsidiaries in USA, UK, Canada

## Recognized globally for

- Comprehensive portfolio of services
- Commitment to sustainability
- Strong corporate governance & citizenship

# MAJOR MILESTONES

Silver Touch TECHNOLOGIES

**1995 – 2000**
- ISO 9001 Certification

**2001 – 2005**
- Partnership with IBM & Microsoft Empaneled with Govt. of Gujarat

**2006 – 2010**
- CMMi Level 3 Certification, Started UK Operations

**2011 – 2016**
- CMMi Level 5 Certification, Started Branch Offices in New Delhi & Mumbai

**2017 – 2018**
- Listing in NSE Emerge, Setup Silver Touch Techlab

**2019 – 2021**
- IoT Solutions for Industry 4.0, Solution building in AI/ML, Partner with Odoo

**2021 – 2022**
- Migrated to Main Board of NSE, BSE Partnership with SAP Success Factor, Setup Private Data Center in UK

**2022 – 2023**
- Acquisition of SAP Gold Partner in USA, Operations Started in Canada, Partner with NVIDIA

**2023 – 2024**
- Developed AI Products & Signed an MOU with the Gujarat Government

**2024 – 2025**
- Incorporated Ai4Pharma Tech Ltd, Secured a single order worth over ₹50 crore, Launched Gen AI products, & Partnered with SAP GROW in the USA.

**30** Year Journey Well-Travelled

In 1995, we began our journey with 4 technocrats unraveling their entrepreneurial spirit and enthusiasm after completing their engineering in information technology and allied faculties.

# MANAGEMENT TEAM

MANAGEMENT TEAM

# BOARD OF DIRECTORS

## Mr. Vipul Thakkar

Chairman & Managing Director

- 30+ years of experience in E-Governance and Software Solutions
- Provides strategic vision with strong foresight in emerging technologies
- Recognized for mentorship, innovation, and driving growth in IT services

## Mr. Minesh Doshi

Whole-Time Director

- 30+ years of experience in process and quality management, software engineering, and project operations
- Core expertise in business development, contract management, and pre-sales
- Successfully led mergers, acquisitions, and business expansion in the USA and North America

## Mr. Jignesh Patel

Whole-Time Director

- 30+ years of experience in IT infrastructure, sales, and services
- Strong expertise in designing and implementing large-scale networking projects
- Key contributor in scaling Silver Touch into a mature IT services company

## Mr. Palak Shah

Whole-Time Director

- 30+ years of experience in information systems planning and large-scale software projects
- Software engineer with deep expertise across diverse technologies and software solutions
- Pioneer in delivering large-scale e-Governance projects
- Leads Silver Touch's software development team

## Mr. Himanshu Jain

Whole-Time Director

- 30+ years of experience in information technology and turnkey project delivery
- Expertise across IBM, Microsoft platforms, and multiple software ecosystems
- Specializes in e-Governance solutions and large turnkey IT projects
- Leads Silver Touch's North India operations and business expansion

# STRATEGIC PARTNERSHIPS

Silver Touch
TECHNOLOGIES

| | | | | | |
|---|---|---|---|---|---|
| Microsoft Partner | SAP Partner | odoo | ORACLE PARTNER | salesforce | |
| Azure | aws | IBM Business Partner | UiPath | AUTOMATION ANYWHERE Technology Alliance Program | |
| NVIDIA | CISCO Partner Premier Certified | NetApp | NUTANIX | FORTINET | EDB |
| Red Hat | DELL | Lenovo | ZABBIX | TREND MICRO | hp |

# CLIENTELE SNAPSHOT

Silver Touch TECHNOLOGIES

**Ministry of External Affairs**
Government of India

**Indian Army**

**Indian Navy**

**Unique Disability ID**
Ministry of Social Justice & Empowerment

**Ministry of Culture**
Government of India

| | | | | |
|---|---|---|---|---|
| VAGARO | SANOFI | olive | brodos | महाराष्ट्र शासन |
| Spotzer | ACT .net | XEED | MASTERTEK CONSULTING | GlobalOrange software ontwikkeling |
| बैंक ऑफ़ बड़ौदा Bank of Baroda | एनएचपीसी NHPC | ऑयल इंडिया OIL INDIA | पावरग्रिड POWERGRID | inepro® |

# CREATING SUCCESS

Silver Touch TECHNOLOGIES

When excellence meets success our awards & recognitions

**Channel World India Premier 100 Award for**

The Resilient 100

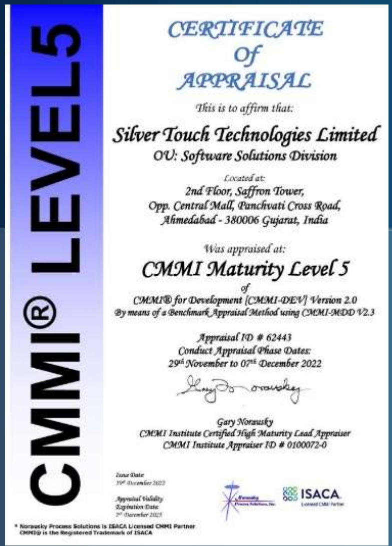
GESIA 7th Annual Award For Excellence


NASSCOM Technology Excellence Award


Strategic Deal Partner Excellence Award

# CERTIFICATION

Silver Touch
TECHNOLOGIES


CERTIFICATE Of APPRAISAL

This is to affirm that:

Silver Touch Technologies Limited

OU: Software Solutions Division

Located at:

2nd Floor, Saffron Tower, Opp. Central Mall, Panchvati Cross Road, Ahmedabad - 380006 Gujarat, India

Was appraised at:

CMMI Maturity Level 5

of

CMMI® for Development [CMMI-DEV] Version 2.0

By means of a Benchmark Appraisal Method using CMMI-MDD V2.3

Appraisal ID # 62443

Conduct Appraisal Phase Dates:

29th November to 07th December 2022

Gary Norausky

CMMI Institute Certified High Maturity Lead Appraiser

CMMI Institute Appraiser ID # 0100072-0



CMMi Level 5


Certificate of Registration

Silver Touch Technologies Limited

ISO 27001:2017

Certificate No. : EC / I - 1321

Certificate Date : 05 May 2021

Valid Until : 04 May 2024

EAC Code : 33

Authorised Signatory



ISO/IEC 27001


Certificate of Registration

Silver Touch Technologies Limited

ISO 20000-1:2018

Certificate No. : EC / IT - 1231/C1

Initial Cert Date : 10 March 2020

Certificate Date : 10 March 2023

Valid Until : 09 March 2026

EAC Code : 33

Authorised Signatory



ISO/IEC 20000


Certificate of Registration

Silver Touch Technologies Limited

ISO 9001:2015

Certificate No. : EC / Q - 1340

Certificate Date : 27 August 2021

Valid Until : 26 August 2024

EAC Code : 33

Authorised Signatory



ISO/IEC 9001

# GLOBAL PRESENCE

Silver Touch TECHNOLOGIES


Wholly owned subsidiary
USA, Canada, UK

India HO – Ahmedabad, Gujarat
Offices - New Delhi, Mumbai

# THE SILVER TOUCH ADVANTAGE

## Built for Growth, Driven by Innovation

Silver Touch TECHNOLOGIES

### Leadership In E-Governance

Proven track record in executing large-scale Digital India and state-level projects

### Diversified Business Model

Balanced portfolio across Government, Enterprise IT, and International clients

### Strong Financial Performance

Consistent double-digit revenue & profit growth, improving EBITDA margins

### Expanding Global Presence

Growing footprint in UK, USA, Canada & Europe, with focus on high-margin software services

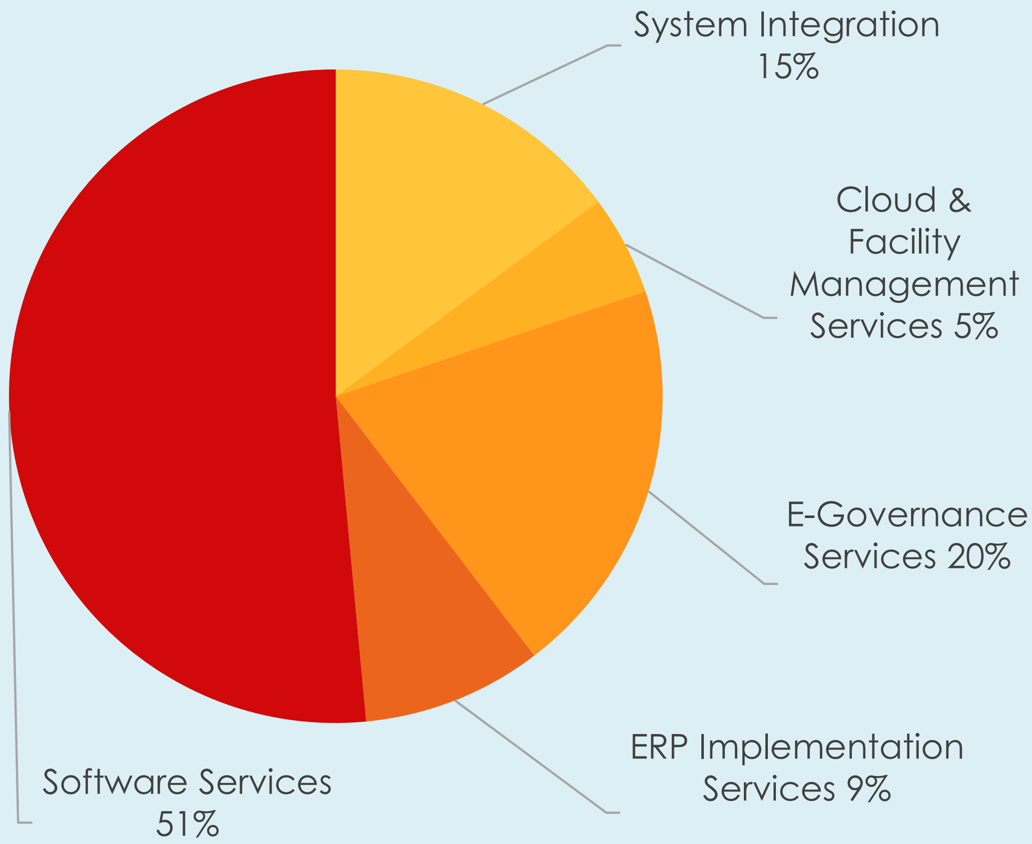
### Technology & Innovation Edge

Focus on AI, Cloud, Cybersecurity, RPA & Data Analytics – future-ready offerings


# BUSINESS OVERVIEW

# BUSINESS SEGMENTS BREAKDOWN

- Software Services: Custom apps, digital platforms, AI & cloud solutions for enterprises, IT Staffing & Workforce Management Services
- Business Consulting Services: SAP, Odoo & Microsoft Dynamics for process automation
- E-Governance Services: Digital India & state portals, smart city and citizen services
- Cloud & Facility Management Services: Cloud migration, data center & IT infrastructure support
- System Integration: LAN/WAN, IT infra & security solutions with global tech partners



# SHOWCASING OUR CAPABILITIES

Case Study

## National e-Governance Project

Client: State Government (India)

### Challenge

Modernize citizen services delivery system across districts

### Solution

- Developed and deployed end-to-end e-Governance platform
- Integrated real-time grievance redressal, digital certificates, online payments
- Cloud-based infrastructure with high uptime and data security

### Impact

- Reduced processing time of citizen services by 70%
- Benefited 10+ million citizens with transparent & efficient services
- Recognized as a model project under Digital India initiative

# SHOWCASING OUR CAPABILITIES

Case Study

## Large Enterprise ERP Transformation

Client: Leading Indian Manufacturing Conglomerate

## Challenge

Legacy systems causing inefficiencies in operations and reporting

## Solution

- Implemented SAP S/4HANA ERP suite covering Finance, HR, SCM
- Migrated multi-location operations onto a unified cloud platform
- Enabled real-time analytics and dashboard reporting for management

## Impact

- Streamlined operations across 20+ plants
- 25% reduction in process turnaround times
- Significantly improved decision-making with integrated MIS

# SHOWCASING OUR CAPABILITIES

Case Study

## UK-Based Enterprise – Cloud & Cybersecurity

Client: Mid-sized Financial Services Company (UK)

## Challenge

Compliance with evolving data security regulations (GDPR) and need for secure cloud migration

## Solution

- Migrated workloads to Microsoft Azure cloud
- Deployed cybersecurity framework including
  vulnerability assessment, SOC, and managed detection
- Enabled remote work security post-COVID

## Impact

- Achieved 100% compliance with GDPR
- Improved system uptime to 99.9%
- Strengthened client trust with enhanced data protection

# SHOWCASING OUR CAPABILITIES

Case Study
AI & Automation
Client: BFSI, Government

## Challenge

High manual effort in customer onboarding & loan processing

## Solution

- Implemented AI-powered chatbots for customer support Automated loan origination and KYC using RPA (Robotic Process Automation)
- Integrated analytics dashboard for real-time tracking

## Impact

- 40% reduction in customer query resolution time
- Loan processing TAT reduced from 5 days 24 hours
- Increased customer satisfaction & digital adoption

# SHOWCASING OUR CAPABILITIES

Case Study
## Smart City E-Governance Platform Client
Client: State Government– Smart City Mission

### Challenge

Fragmented citizen services, lack of integrated digital infrastructure and need for real-time monitoring of civic utilities

### Solution

- Developed a Smart City E-Governance Portal integrating property tax, water supply, transport, and grievance redressal
- Implemented IoT-enabled dashboards for city administrators to monitor utilities
- Launched a citizen mobile app for digital payments, service requests, and updates

### Impact

- 1.5 million+ citizens onboarded in the first year
- 30% improvement in service delivery efficiency through automation
- Increased citizen satisfaction with 24×7 digital access to civic services

# PERFORMANCE HIGHLIGHTS

# LEADERSHIP COMMENT

Mr. Vipul Thakkar
Chairman & Managing Director

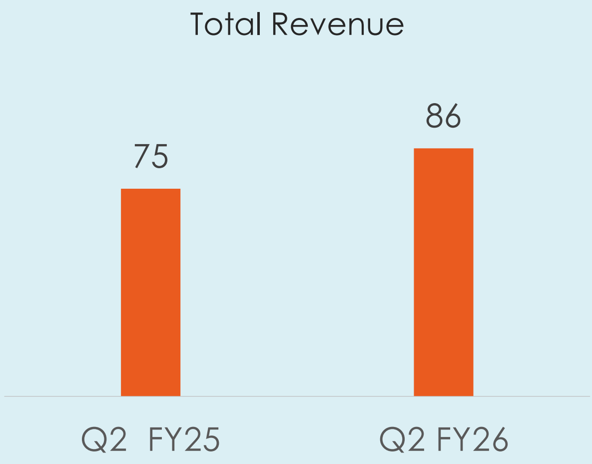
*Mr. Vipul Haridas Thakkar, Chairman & Managing Director, Silver Touch Tec hnologies Ltd., said:*

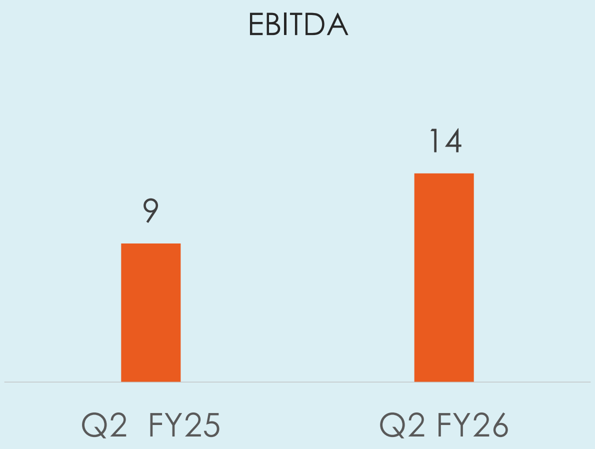
*“Our Q2 FY26 performance underscores the strength of our business model and strategic focus on digital transformation and automation-led solutions. We continue to see healthy traction in the e-Governance and enterprise technology verticals, supported by a robust order pipeline and strong execution capabilities.*

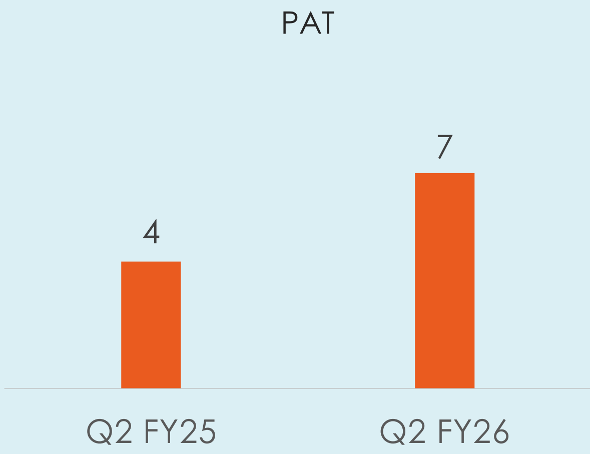
*The recent mandates from the Airports Authority of India and the National Medical Commission reaffirm our position as a trusted technology partner for critical national infrastructure and governance projects. These strategic wins further validate our capabilities in delivering secure, scalable, and cloud-ready digital solutions across mission-critical domains.*
*We remain committed to driving sustainable, profitable growth through technological innovation, operational excellence, and customer-centric delivery across both domestic and international markets.”*

# YOY QUARTERLY TREND

*Consolidated (₹ in crores)*




**Revenue from Operations**
14.25% YoY — increase driven by steady execution in domestic e-Governance projects and increased traction from overseas subsidiaries.

**EBITDA**
50.66% YoY — supported by a strong project mix and operational efficiency gains.

**PAT**
69.55% YoY — reflecting improved margins and efficient cost management across functions.

# Q2 FY26 INCOME STATEMENT

Silver Touch TECHNOLOGIES

*Consolidated (₹ in crores)*

| Particulars | Q2 FY26 | Q2 FY25 | Y-o-Y (%) | Q1 FY26 |
|---|---|---|---|---|
| **Revenue From Operations** | **83.99** | **74.00** | **13.50%** | **62.75** |
| Other Income | 1.53 | 0.85 | - | 0.45 |
| **Total Income** | **85.52** | **74.85** | **14.25%** | **63.20** |
| Gross Profit | 70.70 | 57.48 | 23.00% | 50.69 |
| Gross Profit Margin | 84.18% | 77.67% | 625 bps | 80.78% |
| **EBITDA** | **13.80** | **9.16** | **50.66%** | **9.03** |
| **EBITDA Margin** | **16.14%** | **12.24%** | **390 bps** | **14.29%** |
| Depreciation | 2.20 | 1.84 | 19.35% | 1.96 |
| Interest / Finance Cost | 1.98 | 0.99 | 99.23% | 1.29 |
| PBT | **9.62** | **6.32** | **52.16%** | **5.79** |
| Tax | 2.16 | 1.93 | - | 1.75 |
| **PAT** | **7.46** | **4.40** | **69.55%** | **4.04** |
| **PAT Margin** | **8.72%** | **5.88%** | **284 bps** | **6.39%** |
| **EPS in Rs.** | 5.89 | 3.47 | - | 3.18 |

# H1 FY26 INCOME STATEMENT

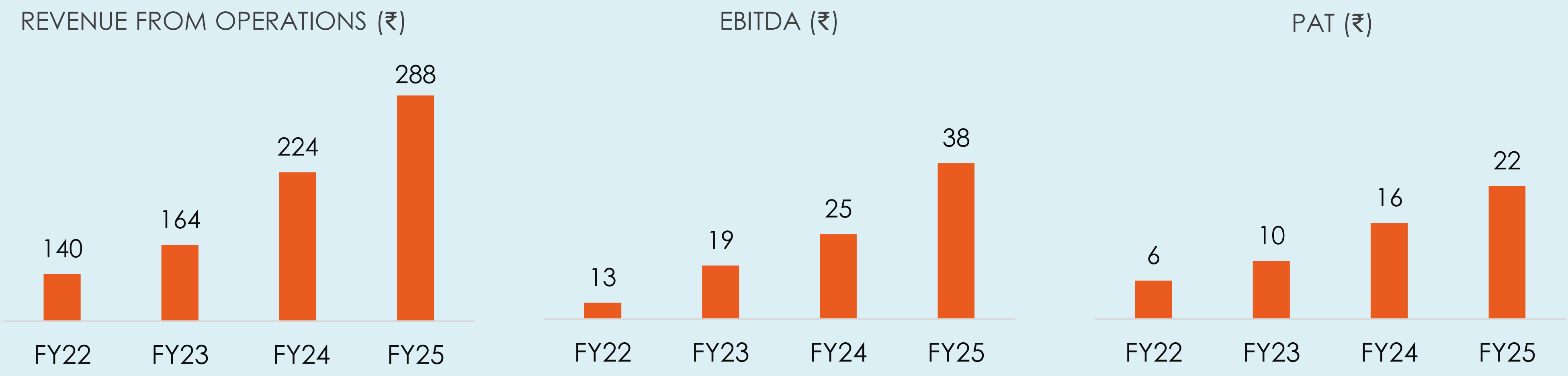
*Consolidated (₹ in crores)*

| Particulars | H1 FY26 | H1 FY25 | Y-o-Y (%) |
|---|---|---|---|
| **Revenue From Operations** | **146.74** | **130.66** | **12.31%** |
| Other Income | 1.99 | 0.98 | 101.83% |
| **Total Income** | **148.73** | **131.64** | **12.97%** |
| Gross Profit | 121.39 | 108.00 | 12.40% |
| Gross Profit Margin | 82.72% | 82.65% | 7 bps |
| **EBITDA** | **22.83** | **15.71** | **45.32%** |
| **EBITDA Margin** | **15.35%** | **11.93%** | **342 bps** |
| Depreciation | 4.15 | 3.39 | 46.42% |
| Interest / Finance Cost | 3.27 | 1.48 | -0.42% |
| **PBT** | **15.41** | **10.83** | **42.23%** |
| Tax | 3.91 | 3.11 | |
| **PAT** | **11.50** | **7.72** | **48.97%** |
| **PAT Margin** | **7.73%** | **5.86%** | **187 bps** |
| **EPS in Rs.** | 9.07 | 6.09 | - |

# FY25 CONSOLIDATED FINANCIALS

# STRONG FINANCIAL PERFORMANCE WITH ROBUST GROWTH

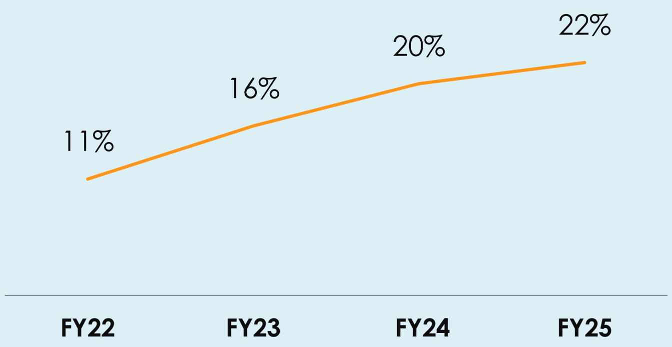
*(₹ in crores)*



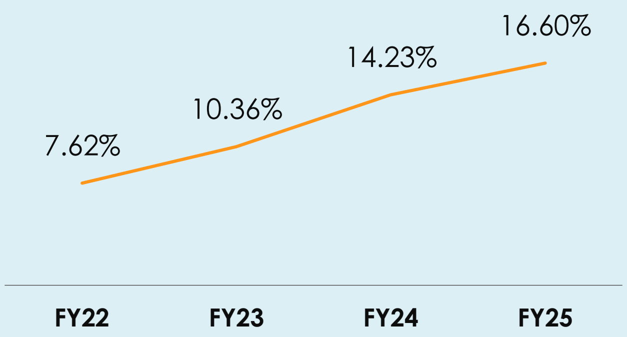
# STRONG FINANCIAL PERFORMANCE WITH ROBUST GROWTH

Silver Touch TECHNOLOGIES

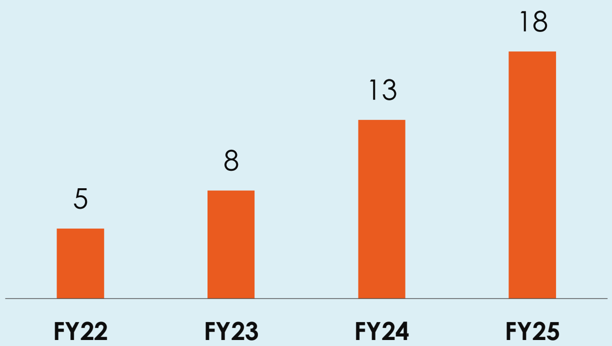
ROCE (%)



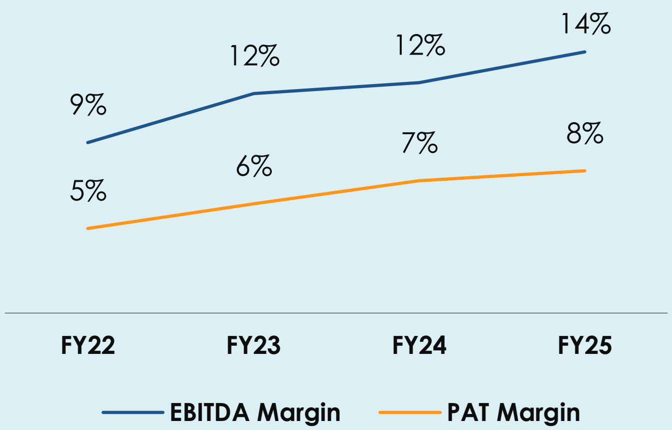

ROE (%)




EPS (₹)




EBITDA & PAT Margins (%)




- ROCE: Doubled from 11% (FY22) to 22% (FY25), reflecting strong capital efficiency
- ROE: Grew from 7.62% (FY22) to 16.60% (FY25), boosting shareholder returns
- EPS: Increased from ₹5 (FY22) to ₹18 (FY25), highlighting solid profitability and growth
- EBITDA Margin: Improved from 9% (FY22) to 14% (FY25), driven by operational efficiency and scaling
- PAT Margin: Rose from 5% (FY22) to 8% (FY25), showing effective cost control

# FY25 ANNUAL INCOME STATEMENT

Silver Touch TECHNOLOGIES

*(₹ in crores*

| Particulars | FY25 | FY24 | Change Y-o-Y (%) |
|---|---|---|---|
| Revenue From Operations | 288.38 | 224.30 | 28% |
| Other Income | 3.33 | 2.97 | **12.02%** |
| Total Income | **291.70** | **227.27** | **-** |
| Gross Profit | **241.32** | **191.98** | **25.70%** |
| *Gross Profit Margin* | **83.68%** | **85.59%** | **-210 bps** |
| **EBITDA** | **37.52** | **25.00** | **50.09%** |
| EBITDA Margin | **13.01%** | **11.14%** | **70 bps** |
| Depreciation | 7.05 | 4.97 | 41.87% |
| Interest / Finance Cost | 3.87 | 1.47 | - |
| PBT | **29.92** | **21.52** | **39.03%** |
| Tax | 7.73 | 5.46 | - |
| **PAT** | **22.20** | **16.06** | **38.22%** |
| PAT Margin | **7.70%** | **7.16%** | **54 bps** |
| **EPS in Rs.** | 17.50 | 12.67 | - |

# FY25 ANNUAL BALANCE SHEET

*(₹ in crores)*

| Particulars | FY25 | FY24 |
|---|---|---|
| **Assets** | | |
| Non-Current Assets (A) | 78.92 | 56.65 |
| • PPE & Intangible Assets | 56.46 | 43.65 |
| • Financial Assets | 17.64 | 13.01 |
| • Right Of Use Asset | 4.82 | 0 |
| Current Assets (B) | 164.25 | 115.98 |
| • Inventories | 1.28 | 0.67 |
| • Financial Assets | 158.65 | 110.04 |
| • Other current assets | 4.32 | 5.27 |
| Total (A+B) | 243.17 | 172.63 |
| **Equity and Liabilities** | | |
| Equity (C) | 133.76 | 112.88 |
| Non-current Liabilities (D) | 21.09 | 18.39 |
| • Financial Liabilities | 11.39 | 13.19 |
| • Provisions | 4.78 | 4.20 |
| • Deferred tax liabilities (Net) | 1.17 | 0.99 |
| • Other non-current liabilities | 3.75 | 0 |
| Current Liabilities (E) | 88.32 | 41.37 |
| • Financial Liabilities | 53.33 | 24.36 |
| • Other current liabilities | 7.66 | 6.75 |
| • Provisions | 25.78 | 9.71 |
| • Current Tax Liabilities (Net) | 1.56 | 0.54 |
| Total (C+D+E) | 243.17 | 172.63 |


WAY AHEAD

# WAY AHEAD – CHARTING THE FUTURE

### Deepen E-Governance Leadership

- Expand role in Digital India programs and state-level projects
- Continue to deliver large-scale citizen service digital platforms

### International Expansion

- Strengthen presence in UK, Europe, USA & Canada
- Scale Ai4Pharma accross global pharma clients
- Focus on high-growth verticals including BFSI, Manufacturing, and Public Services

### Technology & Innovation Focus

- Invest in AI, Cloud, Cybersecurity, RPA & Data Analytics
- Build IP-led solutions and reusable platforms for faster deployment

### Scalable Delivery & Talent Development

- Enhance global delivery capabilities with near-shore & offshore centres
- Upskill workforce in emerging technologies

### Sustainable Growth Model

- Drive recurring revenues via Managed Services & AMC
- Strong focus on operational excellence & cost optimization


Thank You
Silver Touch Technologies Ltd
Kashish Purohit
Company Secretary & Compliance Officer
cs@silvertouch.com
Adfactors IR Team
Amit Kumar Sharma
amit.sharma@adfactorspr.com